

**Bay Area Offices:**

San Francisco: (415) 861-8003

East Bay: (408) 861-9491

Peninsula: (650) 213-8400

Toll Free: (800) 980-8003

**Las Vegas** (702) 727-4252

**DRYFAST**<sup>®</sup>  
**PROPERTY RESTORATION**

First Response Disaster Recovery

Lic #B959870

**Water, Fire, Smoke Damage & Mold Remediation**

**GUARANTEE**

**DRYFAST will beat any reasonable and legitimate written estimate from any certified and licensed restoration company**

- ✓ Customer satisfaction is our number one priority.
- ✓ DRYFAST has been a leader in the restoration industry and has provided quality service to our customers for over 8 years.
- ✓ DRYFAST always works within the guidelines and pricing established by your insurance company.
- ✓ DRYFAST will provide our customer with a detail scope of work along with the daily progress updates.
- ✓ DRYFAST will warrantee the workmanship of our jobs for 2 years or the warrantee requirement of your insurance company program.
- ✓ DRYFAST can provide numerous referral letters proving our commitment to our customers and dedication to quality workmanship.
- ✓ When utilizing DRYFAST as a contractor, you and the insured are guaranteed direct access phone numbers and email addresses for the assigned project manager, our VP of operations and our CEO.
- ✓ DRYFAST is certified, licensed and insured.
- ✓ DRYFAST will work in a timely and efficient manner.
- ✓ DRYFAST provides only highly skilled, professionals and courteous employees.
- ✓ DRYFAST is a member of City of San Francisco Vendors, Restoration Industry Association, 10T Interaction Occupational training, Code Blue, IICR Institute of Inspection, Cleaning & Restoration, CAA Tri County California Apartment Association, Costa Group, Building Owners & Managers Associations (BOMA) among others.

**Terms and conditions:**

In order for this guarantee to apply, the customer, agent and/or adjuster must submit a copy of the certified competitor's quote within 24hrs of receipt of the original by DRYFAST estimate. DRYFAST will provide the revised quote within 24hrs.

This guarantee only applies if the estimate provided by agent, adjuster, and /or customer to DRYFAST is identical in scope to that initially provided to customer by DRYFAST. If additional services are necessary or requested by the agent, adjuster, customer or its insurer, the terms of this guarantee will not apply. If DRYFAST does not agree with the competitor's scope of work, DRYFAST has the right to refuse the project and is not obligated to provide a reduced quote.

The terms of this guarantee apply only if the customer executes a written contract with DRYFAST for the performance of the services identified in the estimate or revised estimate prepared by DRYFAST. Customer must comply with all terms of said contract, including payment.